

# Inferring User Interests from Tweet Times

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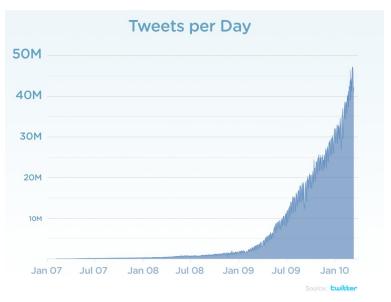
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#### Lots of data









More and more users

More and more *user* generated data

## Detailed understanding

- Interests of each user
  - "Whose feed should I place my advertisement on?"
  - "Which post should come up first on a users' feed?"
     (user experience)
- Value to simple methods
  - Used *repetitively* over a large user pool

## Existing methods

#### Obtain user interests via:

- Analysis of user generated content
  - Tweets/posts
- User lists/groups
- Structure of user-interactions in the network
- This work
  - Time → Infer user interests

#### Select references

- TwitterStand [Sankaranarayanan et al]
  - Cluster tweets into different news groups
- Locate earthquakes in space & time [Sakaki et al]
  - When earthquakes happened?
- PET [Lin et al]
  - Identify trending topics, when trending?

#### Live conversations

- Always connected
  - Smartphones & tablets



- Broadcast current thoughts
  - Live commentary on "current events" of interest
- Prompts *live conversations* with others
   who share similar interests
   Value to synchrony

#### Information in time

- Twitter amplifies *live* 
  - Brief nature of tweets

#### Tweets times tied to "current events"

- Identify interests from time of tweets
  - Knowledge of times of "events"
  - Users whose tweet times "correlate" with these times

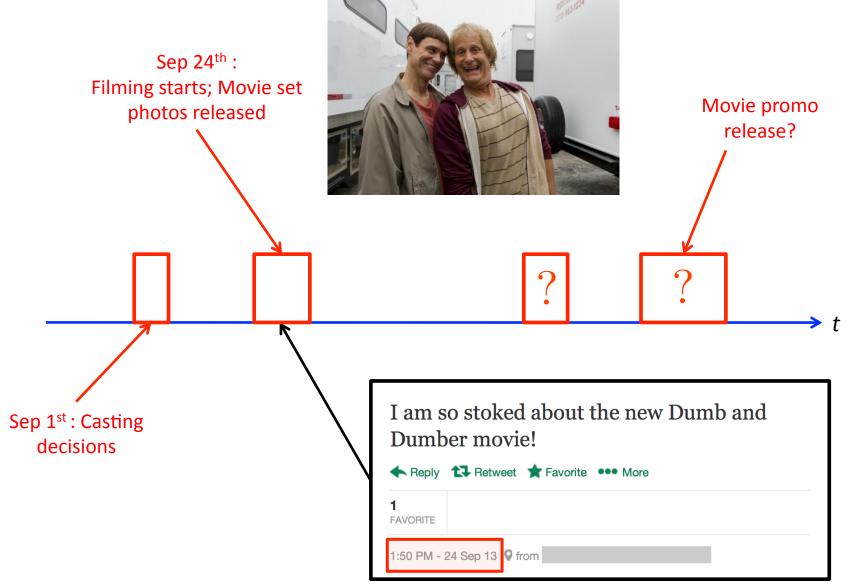
## Example

Tweet times tied to external events



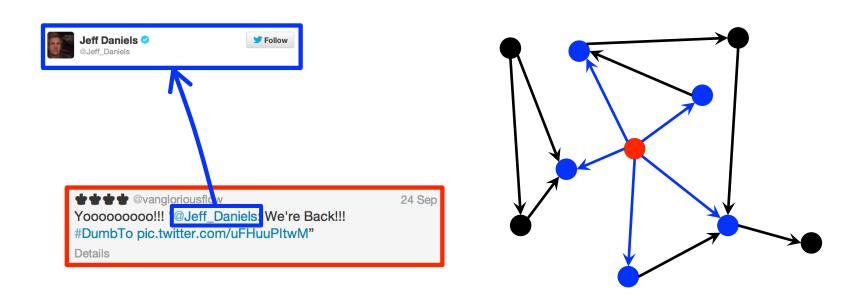
• Use known times of external events to learn user interests

#### Interests from tweet times



#### User interactions

People you interact with share some of your interests



Clues from tweet times of neighboring users

#### Overview

Interests from tweet times of user

• Incorporate tweet times of neighbors

Limitations

Future work

#### **INTERESTS FROM TWEET TIMES**

#### Interests from tweet times

Buzz about topic X at certain times

- "Event times" known to us



Expect users interested in X to tweet during these event times

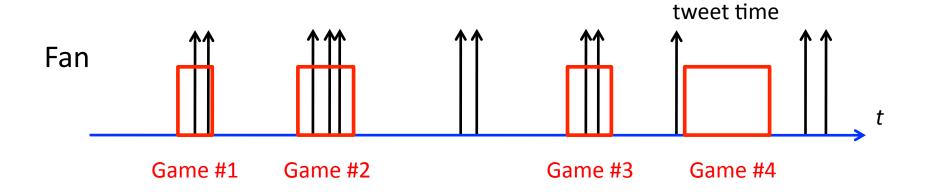
#### Baseball fandom

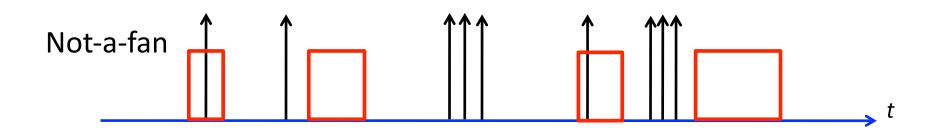


Want to identify fans of a baseball team

Game times  $\leftarrow \rightarrow$  event times

#### Timeline of tweets

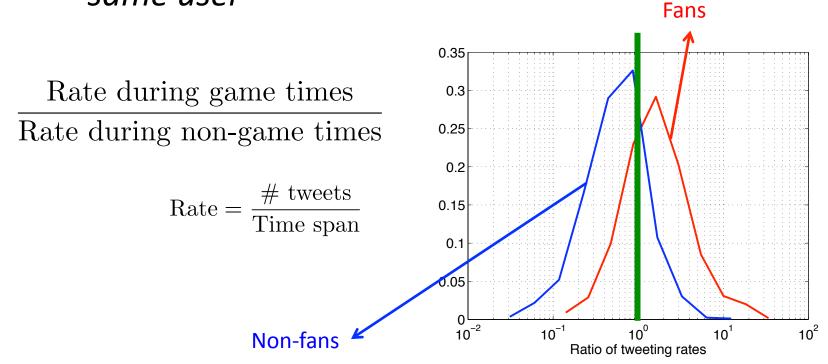




A fan tweets **more often** during game times

#### More often than?

- Some users tweet prolifically; others hardly tweet
  - Need a personal "baseline"
- More often when compared to other times for the same user



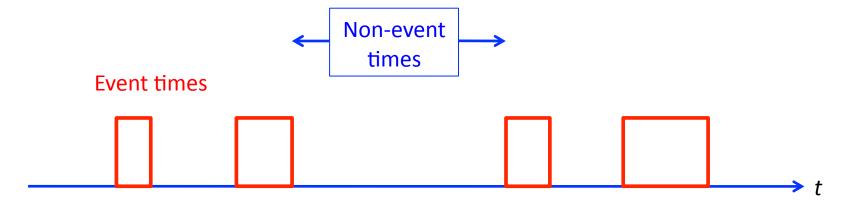
#### Ratio of rates

"Ratio of rates" statistic

```
Rate during game times
Rate during non-game times
```

- Prolific user
  - # tweets during games : 12 (30 hours)
  - # tweets during non-games times : 24 (150 hours)
- Sporadic user
  - # tweets during games : 1 (30 hours of games)
  - # tweets during non-games times : 2 (150 hours)
- Same ratio of rates 5/2
  - Intuition: More confident about the prolific user

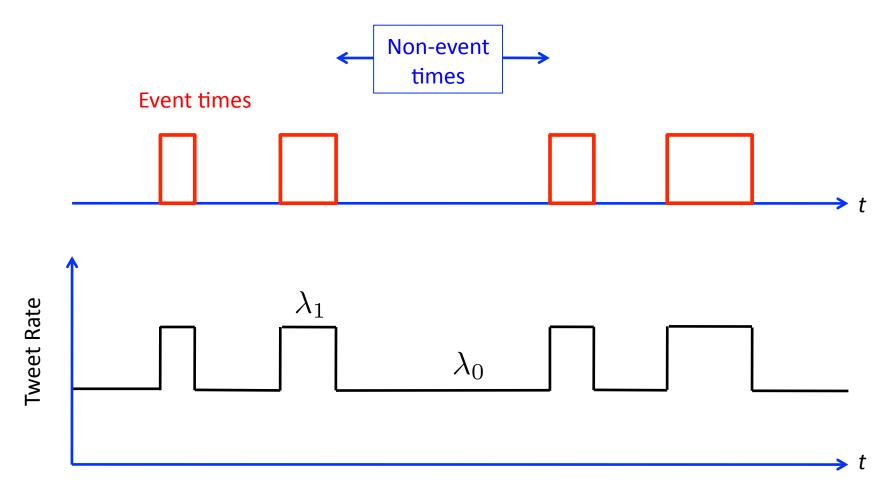
#### Statistical model for tweet times



Tweet times of a user – drawn from a Poisson process of *time-varying rate* 

- Rate during non-game times ( $\lambda_0$  tweets/minute) (personal baseline)
- Rate during game times ( $\lambda_1$  tweets/minute)

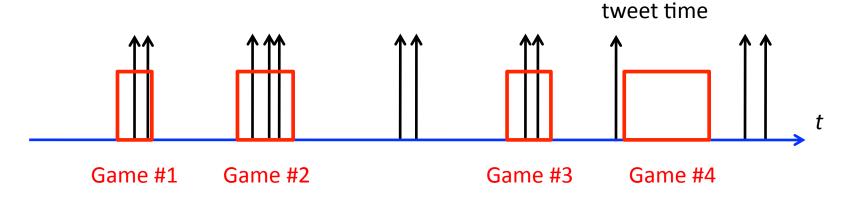
#### Model: Tweet times of a Fan



A fan tweets more often during game times  $\lambda_1 > \lambda_0$ 

#### Statistic for fandom

Evidence: Tweet times of user



- Statistic for fandom:
  - How confident are we in the assertion that he/she has tweeted more often during games?

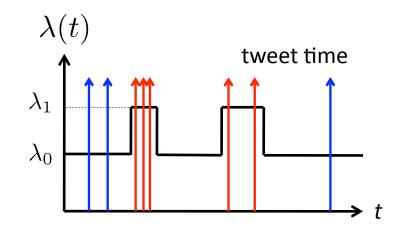
$$Z = \Pr[\lambda_1 > \lambda_0 | \text{Tweet times}]$$

## Low sensing overhead

- Minimalistic model
  - Poisson with two rates:



- #Tweets during games  $N_1$
- #Tweets in non-game times  $N_0$



- Exact tweet times not needed  $Z = \Pr[\lambda_1 > \lambda_0 | \text{Tweet Times}]$
- Easy to compute

$$Z = \Pr[\lambda_1 > \lambda_0 | \text{Tweet Times}]$$

$$=\Pr[\lambda_1 > \lambda_0 | N_0, N_1]$$

#### Low false alarm rates

False alarms: Proportion of non-fans misclassified as fans

- Particular interest
  - Fraction of "fans" is small (2%)
  - Most users are "non-fans" (98%)
- Moderate false alarm rates are bad! (5%)
  - Pool of users who clear the threshold
     Miss-classified non-fans (4.9%) >> Total fans (2%)

Detection rate 100% does not help

Need low false alarms

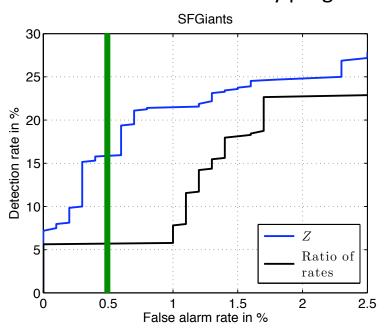
#### **Dataset**

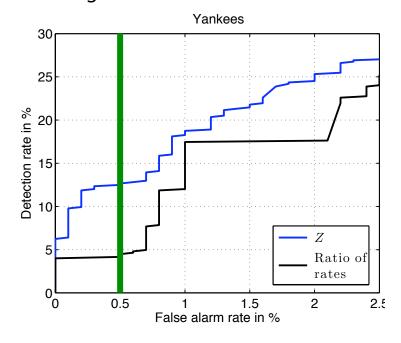
#### Predict fandom of SFGiants, Yankees

- Dataset
  - 10% random under-sampling one month window
- Identified ~ 600 fans
  - text analysis of { tweets in 15 minute window before & after each game }
- 1000 non-fans
  - randomly picked users

#### Results

#### Obtained by progressively decreasing the thresholds





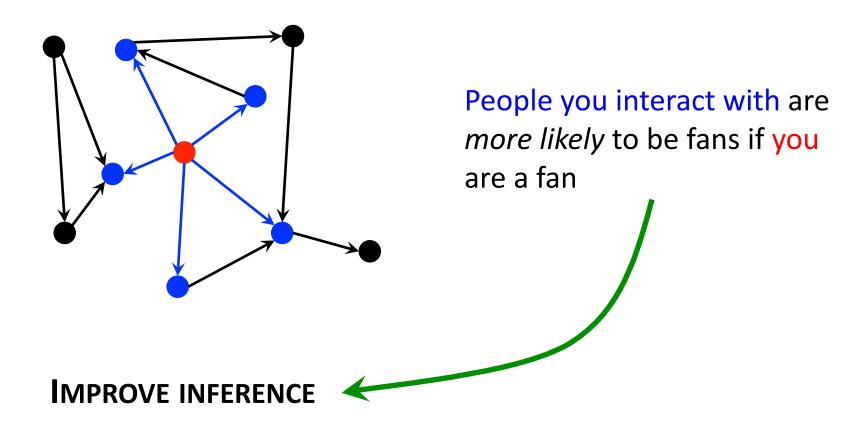
0.5% false alarm	RATIO OF RATES	Bayesian $Z$
SFGiants	5.6%	15.8%
Yankees	4.5%	12.7%

Minimal sensing and computation

No computations : Toss a coin → false alarm = detection rate

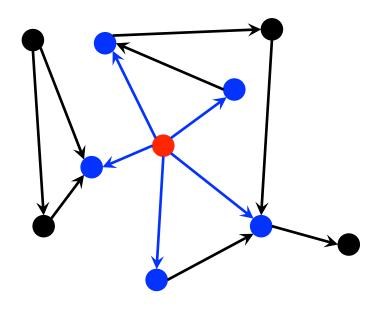
## **INFORMATION FROM NEIGHBORS**

#### User interactions



Use tweet time dynamics of {neighbor} to refine estimates of your fandom

#### User interactions

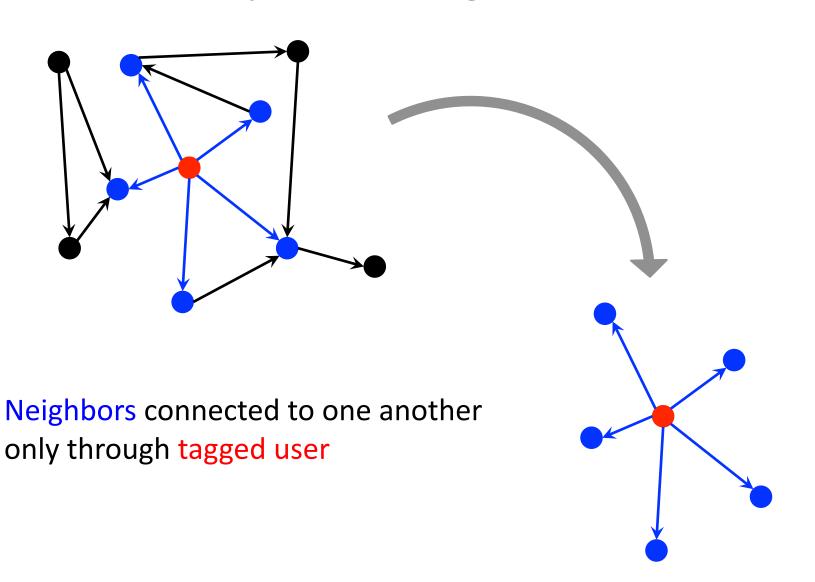




Neighbors – {user handles referred to by tagged user during observation window}

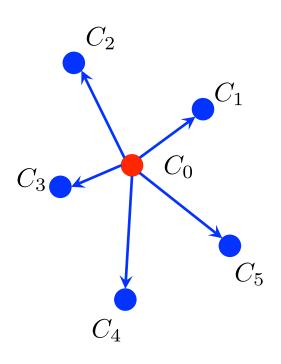
- Available in tweet meta-data
  - o Build from a stream of tweets
  - No need to parse tweet
- Captures live interactions

## Simplified neighborhood



#### Markov model

• Conditioned on the tagged user's fandom  $C_0$ , neighbor fandom  $\{C_k\}$ s are independent random variables



$$\Pr[C_1,\ldots,C_5|C_0] = \prod_k \Pr[C_k|C_0]$$

Neighbor of a fan – more likely to be a fan than neighbor of not-a-fan

$$\alpha = \Pr[C_k = 1 | C_0 = 1]$$

$$\beta = \Pr[C_k = 1 | C_0 = 0]$$

$$\alpha \gg \beta$$

## Not all users are timely

- A fan may not tweet during games
- Non-fan may tweet heavily during games (other interests?)



$$p_t = \Pr[Y_k = 1 | C_k = 1]$$
 Probability of fan being timely

$$p_f = \Pr[Y_k = 1 | C_k = 0]$$
 Probability of *false alarms* (non-fan tweeting aggressively during games)

## Saturate per-user likelihoods

$$Z_k = \Pr[\lambda_1(k) > \lambda_0(k)|\text{Tweet times}]$$
  
=  $\Pr[Y_k = 1|\text{Tweet times}]$ 

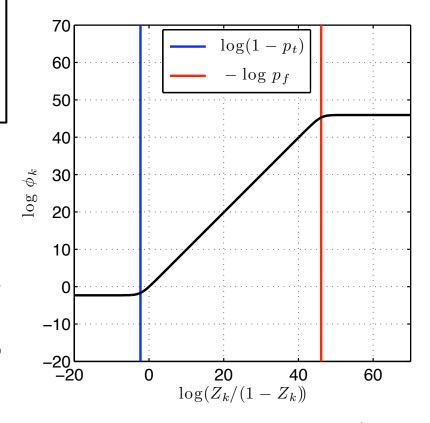
*Soft-thresholds* per-user likelihood ratios:

$$Z_k / (1 - Z_k)$$

Acknowledge that  $Z_k$  makes mistakes

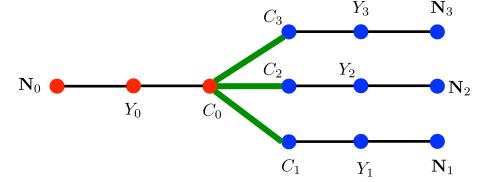
$$\phi_k = \frac{\Pr[\text{Tweet times}|C_k = 1]}{\Pr[\text{Tweet times}|C_k = 0]}$$

$$= \frac{1 + p_t \left(\frac{Z_k}{1 - Z_k} - 1\right)}{1 + p_f \left(\frac{Z_k}{1 - Z_k} - 1\right)} \xrightarrow{p_t = 0.9} p_f = 10^{-20}$$



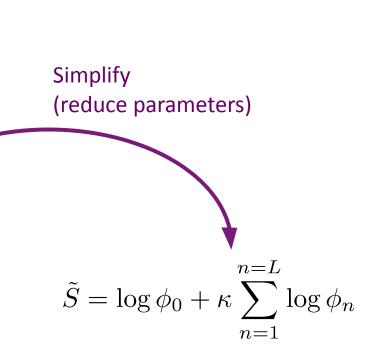
#### Consolidated statistic

Fuse all observations
Statistic is Log Likelihood Ratio
of all observations



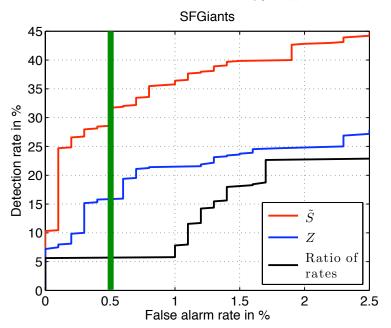
$$S = \log \frac{\Pr[\mathbf{N}_0, \mathbf{N}_1 \dots, \mathbf{N}_L | C_0 = 1]}{\Pr[\mathbf{N}_0, \mathbf{N}_1 \dots, \mathbf{N}_L | C_0 = 0]}$$
$$= \log \phi_0 + \sum_{n=1}^{n=L} \log \frac{1 + \alpha (\phi_n - 1)}{1 + \beta (\phi_n - 1)}$$

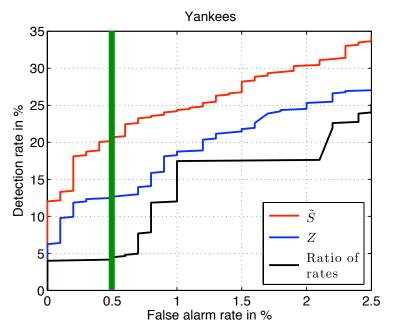
Further saturate neighbor likelihood ratios



## Results

$$\tilde{S} = \log \phi_0 + \kappa \sum_{n=1}^{n=L} \log \phi_n \ \ \text{Parameters} \ (p_{f^{=\,10^{\text{-}20}},\,p_t^{\,=\,0.9,\,\kappa\,=\,1/6})}$$

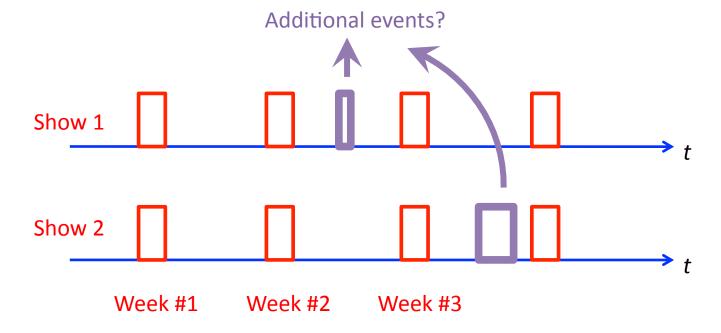




0.5% false alarm	RATIO OF RATES	Bayesian $Z$	USER + NEIGHBORS $\tilde{S}$
SFGiants	5.6%	15.8%	31.7%
Yankees	4.5%	12.7%	20.7%

#### Limitations

Heavy event times overlap among different interests



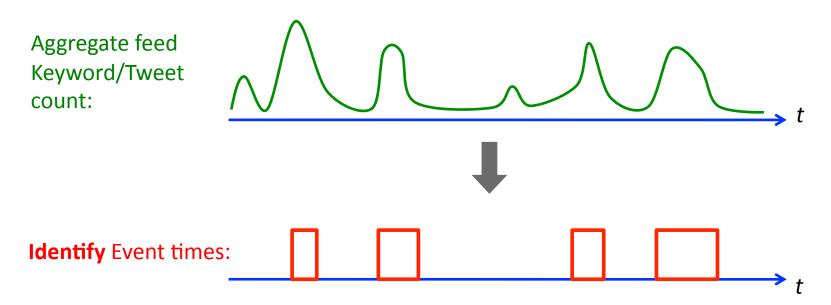
"How different" should two event windows be?

Interests must elicit a timely response from users

#### Future work

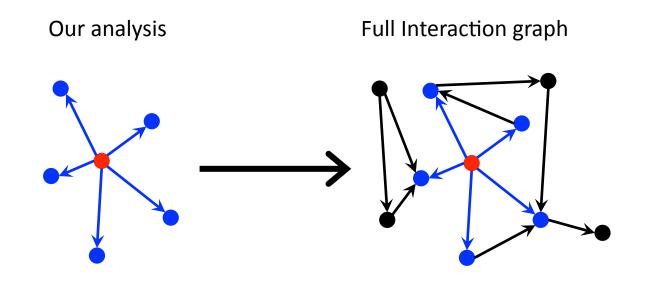
- Learn topic-specific event times in a data-driven manner?
  - Run text analysis on aggregate feeds?

    News feeds, etc
    - Associate topics with time
  - Feeds can be targeted to the topic



#### Future work

- Neighbor interactions overlap
  - Extend the Bayesian approach



• Strength of interactions?

#### Conclusion

- Value to using times of tweets/posts
  - Good detection performance at low false alarm rates
  - Scalable: low sensing, computational overhead
  - Complement existing methods
- Interactions provide a lot of information
  - Further improves detection accuracy
- Interesting directions for future research
  - Experiments to identify interests timely response
  - Learn event times data-driven manner
  - Incorporate graph structure

# Thank you